Presented by:
Joseph Giulietti, Executive Director
South Florida Regional Transportation Authority
July 25, 2007
OVERVIEW

- Tri-Rail History
- South Florida Regional Transportation Authority Transition
- SFRTA/Tri-Rail Today
- Performance Measures/Surveys
- Future Regional Needs
HISTORY OF TRI-RAIL

1981 FDOT Commissioned Study Of South Florida’s Future Transit Needs

1983 Feasibility Study Recommended Commuter Rail As A Temporary Traffic Mitigation Measure

1986 TCRO Formed

FDOT Commissions Study

Feasibility Study Recommends Commuter Rail

TCRO Forms

FDOT Purchases Corridor From CSXT

Legislature Makes TCRO Tri-Rail

Tri-Rail Begins Service
1988 FDOT Purchased South Florida Rail Corridor From CSXT

1988 State Legislature Made “Tri-Rail” A Permanent Fixture. TCRO Became TCRA

TCRA Began Tri-Rail Service In January 1989
HISTORY OF TRI-RAIL

First New Commuter Rail Line In 25 Years
HISTORY OF TRI-RAIL

 Started Service With 28 Weekday Trains, 14 Saturday Trains And 12 Sunday Trains

 One And Two-Hour Headways During The Weekday

 Two And Three-Hour Headways During The Weekend
HISTORY OF TRI-RAIL

➔ TCRA & FTA Officials Signed A $327 Million FFGA In June 2000
  – FFGA Provided Tri-Rail With Funds To Complete Double Tracking Along The Entire 72-Mile FDOT Corridor
  – Double Track Corridor Improvement Program Issued NTP In January 2002
HISTORY OF TRI-RAIL

Some Of The Benefits Expected From Double Tracking Program Included:

- Reduced Travel Times
- Enhanced Station Amenities
- Enhanced Safety & Security
- Increased Frequency Of Trains
- Increased On-Time Performance
- Increased Ridership
HISTORY OF TRI-RAIL

Tri-Rail Ridership Increased By 15% In August 2000, With Schedule Change Implementing Hourly Headways.

- Sun-Sentinel, May 7, 2001
SFRTA TRANSITION

- Regional Business Alliance Spearheads TCRA Transition Into The SFRTA In 2001
- Florida Legislature Creates The SFRTA, Effective July 1, 2003
- South Florida’s Three Counties Begin Effort To Work As A Single Entity Creating A Multimodal Mass Transit System
SFRTA MISSION

To Coordinate, Develop And Implement, In Cooperation With All Appropriate Levels Of Government, Private Enterprise And Citizens At-Large In The Community, A Viable Regional Transportation System In South Florida That Endeavors To Meet The Desires And Needs For The Movement Of People, Goods And Services.
SFRTA FUNDING RELATIONSHIP

New Legislation Outlines Funding Relationship Between The SFRTA And Broward, Miami-Dade And Palm Beach Counties:

– The State (FDOT) Contributes 50% Of SFRTA’S Net Deficit, Which Is Then Matched By The Three Counties Collectively
SFRTA BOARD COMPOSITION

→ Governing Board Consists Of Nine (9) Representatives
SFRTA BOARD COMPOSITION

Three Representatives Appointed Per County Served:

– One (1) Commissioner And One (1) Business Representative Appointed By County Commissions
– One (1) FDOT Appointee
– Remaining Board Members (From The Counties In Which The FDOT Appointee Does Not Reside) Appointed By The Governor
SFRTA COMMITTEES

Technical and Standing Committees Formed To Provide Recommendations To The Governing Board:

- Technical Committees Include:
  - Legislative Committee
  - Marketing Committee
  - Operations Committee
  - Planning Technical Advisory Committee
SFRTA COMMITTEES

Technical and Standing Committees Formed To Provide Recommendations To The Governing Board:

- Standing Committees Include:
  - ADA Advisory Committee
  - Audit Committee
  - Citizens’ Advisory Committee
  - Construction Oversight Committee
  - Property Task Force
AS PART OF THE SFRTA ...

MILESTONES

Boynton Beach Station Dedicated; First Station Completed As Part Of The Segment 5 Project In 2004
AS PART OF THE SFRTA ...

MILESTONES

→ Major Progress Continued With The Segment 5 Project Track Work And Station Renovations In 2005
AS PART OF THE SFRTA ...

MILESTONES

→ Major Double Tracking Project Completed, March 2006
  – Reduced Travel Times And Headways
  – Station/Bridge/Track/Road Crossing Enhancements
AS PART OF THE SFRTA ...

MILESTONES

Tri-Rail Ridership Continued To Rise With A 30% Increase In June, July, August And September 2006, Over The Same Months In 2005.

Ridership up 36 percent in July

- Palm Beach Post, August 3, 2006
AS PART OF THE SFRTA ...

MILESTONES

3,008,314 PASSENGERS

On December 11, 2006,
For The First Time Ever,
Tri-Rail Carried More Than
3-Million Passengers In A Single Calendar Year.
AS PART OF THE SFRTA ...

MILESTONES

➔ Tri-Rail Named Fastest Growing Commuter Rail Line In 2006, According To APTA
AS PART OF THE SFRTA ...

MILESTONES

→ New River Bridge Project Completed, April 2007
  – 55-Foot High, Fixed-Level Bridge
  – $80 million (+) invested
NOW, AS PART OF THE SFRTA ...

TRI-RAIL SERVICE

➔ Operates 50 Trains Per Day, M-F
   (A 33% Service Increase From The Year Prior)

➔ Operates 16 Trains, Sat., Sun. & Holidays

➔ 20 And 30-Minute Headways During Rush Hours, M-F

➔ Two-Hour Headways, Sat., Sun. & Holidays
NOW, AS PART OF THE SFRTA ...

TRI-RAIL RIDERSHIP

[Bar chart showing total riders for each month from January to December for 2006 and 2007. The bars are color-coded for each year.]
NOW, AS PART OF THE SFRTA ...

PERFORMANCE MEASURES

- Daily Conference Calls With All Contractors (Amtrak, Bombardier, Limousines of South Florida, Inc./Sovereign Coach, Meridian, Veolia) And CSXT

- Penalties Assigned For Accountability And Incentives Assigned For Rewards
NOW, AS PART OF THE SFRTA ...

PERFORMANCE MEASURES

- Participation in Train Crew Tests And Observations
- Safety/Environmental Site Visits
- Weekly Project Meetings
NOW, AS PART OF THE SFRTA ...

MARCH 2007 SURVEY

► All-Day Survey, Every Train Covered
  – 10,214 Total Riders
  – 6,047 Surveys Completed (59.2%)
  – Detailed Origin & Destination, Rider Profile & Customer Satisfaction Questions
  – Cooperation With FDOT And FTA
  – Results used For Regional Travel Model (SERPM 6)
NOW, AS PART OF THE SFRTA ...
MARCH 2007 SURVEY

Household Income:

- More Even Distribution Than In Past
- Ridership Growth In Upper Income Categories
NOW, AS PART OF THE SFRTA ...

MARCH 2007 SURVEY

Age:

- More Even Distribution Than In Past
- Growth In
  - Under 16
  - 16 to 24
  - 55 to 64

<table>
<thead>
<tr>
<th>Age Group</th>
<th>2007</th>
<th>2004</th>
<th>2000</th>
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<tr>
<td>Under 16</td>
<td>9%</td>
<td>4%</td>
<td>3%</td>
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<tr>
<td>16-24</td>
<td>20%</td>
<td>18%</td>
<td>11%</td>
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<tr>
<td>25-34</td>
<td>17%</td>
<td>20%</td>
<td>23%</td>
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<tr>
<td>35-44</td>
<td>18%</td>
<td>21%</td>
<td>28%</td>
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<tr>
<td>45-54</td>
<td>18%</td>
<td>21%</td>
<td>21%</td>
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<tr>
<td>55-64</td>
<td>13%</td>
<td>10%</td>
<td>9%</td>
</tr>
<tr>
<td>65 or Over</td>
<td>5%</td>
<td>6%</td>
<td>5%</td>
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Choice Riders:

- 74% Have A Driver’s License

- 63% Had Access To A Car, But Chose To Ride Tri-Rail Instead
NOW, AS PART OF THE SFRTA ...  
MARCH 2007 SURVEY

Customer Satisfaction:

<table>
<thead>
<tr>
<th>Question</th>
<th>Very Poor</th>
<th>Poor</th>
<th>Okay</th>
<th>Good</th>
<th>Very Good</th>
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<tbody>
<tr>
<td>Number of Trains</td>
<td>12%</td>
<td>25%</td>
<td>36%</td>
<td>19%</td>
<td>7%</td>
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<tr>
<td>On Time Performance</td>
<td>29%</td>
<td>31%</td>
<td>23%</td>
<td>11%</td>
<td>6%</td>
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<tr>
<td>On-Board Crew</td>
<td>5%</td>
<td>5%</td>
<td>33%</td>
<td>35%</td>
<td>22%</td>
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<tr>
<td>Cleanliness</td>
<td>9%</td>
<td>13%</td>
<td>36%</td>
<td>30%</td>
<td>12%</td>
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<tr>
<td>Restrooms</td>
<td>29%</td>
<td>23%</td>
<td>26%</td>
<td>16%</td>
<td>6%</td>
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<tr>
<td>Announcements</td>
<td>6%</td>
<td>11%</td>
<td>30%</td>
<td>34%</td>
<td>19%</td>
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<tr>
<td>Door Operations</td>
<td>3%</td>
<td>3%</td>
<td>28%</td>
<td>42%</td>
<td>24%</td>
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<tr>
<td>Air Conditioning</td>
<td>3%</td>
<td>5%</td>
<td>27%</td>
<td>40%</td>
<td>25%</td>
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<tr>
<td>Sense of Security</td>
<td>4%</td>
<td>5%</td>
<td>28%</td>
<td>39%</td>
<td>24%</td>
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<tr>
<td>Overall Value</td>
<td>5%</td>
<td>7%</td>
<td>32%</td>
<td>31%</td>
<td>25%</td>
</tr>
</tbody>
</table>
NOW, AS PART OF THE SFRTA ...

STAFFING

Agency’s Overall Efforts To Recruit, Employ, Promote And Retain Females And Minorities, As Well As Overall Commitment To EEO, Noted “Exceptional” in 2005

- Executive Summary Report, The Champion Services Group, Inc.
NOW, AS PART OF THE SFRTA ...

AWARDS

Finance
- Recipient Of “Certificate Of Achievement For Excellence In Financial Reporting” By GFOA For The Past 13 Years
NOW, AS PART OF THE SFRTA ...

AWARDS

➡ Marketing

– Recipient Of First Place APTA AdWheel Awards For Five Consecutive Years

– Recipient Of Four First Place FPTA Marketing Awards In 2006
NOW, AS PART OF THE SFRTA ...

AWARDS

→ Procurement
  – Recipient Of The “Award For Excellence In Public Procurement By FAPPO For Two Years
  – Recipient Of The National “Excellence in Public Procurement And Best Practices Award” For Four Years
TRACK TO SUCCESS

- Public, Elected Officials And Transportation Agencies Must Work Together With One Mission And One Goal
- Land-Use Policies Must Be Transit-Supportive
- Successful Negotiation Between FDOT And CSXT On Moving To Phase B
- Dedicated Funding Is Key To Garnering Increasingly Tight Federal Dollars
DEDICATED FUNDING

- In 2006, Florida House Passed A $2 Rental Car Daily Surcharge To Support Public Transportation (Passed By Vote Of 103 - 14)
- Florida Senate Passed Same Bill (34 - 4)
- Strong Local Support
- Former Governor Vetoed Bill June 2006
DEDICATED FUNDING

- Legislature Passed A Bill Signed By The Governor In June 2007 Allowing The SFRTA To Receive Dedicated Funding Once A Source Is Identified

- Due To Legislature Focus On Property Tax Issue, No Revenue Source Was Identified
REGIONAL NEEDS

With Successful Transitioning To Phase B And An Established Dedicated Funding Source, The SFRTA/Tri-Rail Looks Forward To Excellence In Service And Supporting The Future Economic, Mobility And Quality-Of-Life Needs For South Florida