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Florida Department of Transportation's Overall Performance is Exceptional

FDOT continues long-standing positive trend

Tallahassee- At its public meeting on September 14, 2011, the Florida Transportation Commission conducted the statutorily required *Performance and Production Review of the Florida Department of Transportation for Fiscal Year 2010/11*.

This marks the twentieth year the Commission has conducted this evaluation of the Department's performance. Fiscal Year 2010/11 was an exceptional year for the Department. The Commission uses 20 primary measures to evaluate the Department's performance. The primary measures are metrics that assess major Departmental functions, measure an end product or outcome, with results that are, with few exceptions, within the Department's control. The Department met or exceeded 18 of the primary measures. The two primary measures that were not met were in the areas of construction contract cost adjustments, an objective requiring exceptional performance, and public transportation capacity improvement; a measure which has been impacted by the economic downturn.

Looking back over FY 2010/11, the Department was successful in beginning construction on 307 lane miles of additional roadway to the State Highway System (SHS). It also let to contract 2,522 lane miles of roadway to be resurfaced on the SHS. The Department was successful in beginning construction on 120 bridge repair and 14 bridge replacement projects. By the end of the fiscal year, the Department closed out 451 construction projects with a total dollar value of \$2.56 billion and let \$1.9 billion in new construction contracts, while managing \$5.9 billion in contracts currently underway.

The Department continues to make significant strides in producing projects within their original time and cost. In the area of construction contract adjustments, for the 451 projects completed last year, the Department completed 88.9 percent within 20 percent of their original estimated time (the goal is 80 percent). The Department also completed 87.1 percent within 10 percent of their original cost, just shy of the 90 percent goal.

The health of the SHS remains in great shape with nearly 89 percent of lane miles and over 95 percent of bridges rated either excellent or good, both measures exceeding their respective goals.

The Department is keeping administrative costs under control, is managing its finances in

accordance with statute and has committed 100 percent of its federal highway funds. In addition, the Department requested and received \$60 million in redistributed funds from states not able to commit their federal funds.

The Toll Revenue Variance continues to meet the objective of less than 5 percent of toll users violating payment provisions, and this is a reflection of continuing enforcement efforts by the Turnpike Enterprise. The Turnpike Enterprise also met the objective of containing toll collection costs as a result of aggressive cost cutting and improvements in violation processing.

The Commission is confident that this performance evaluation process is working well and yielding valid results. As areas of concern are recognized, data is gathered, causes are identified and corrective actions are taken by the Department to improve performance on a continuous basis. The end result is that the Department is committed to improving the products and services it provides to the citizens of the State of Florida. Based on this assessment, the Florida Transportation Commission can assure Floridians the Department is managing its operations in an efficient, cost effective, and business-like manner.

Copies of the complete report are available by contacting the Commission at 850-414-4105 or by downloading the report from www.ftc.state.fl.us.

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