

Toll Authority Performance Measures Review Kick-off Meeting
May 24, 2021 at 10:00 AM
Meeting Minutes

- Executive Director Yoder opened the meeting and briefly went over the agenda. The purpose of the meeting was to set the stage to review the performance measures currently used to evaluate the Toll authorities.
- Chairman Howse welcomed and thanked workgroup members for agreeing to assist the Florida Transportation Commission (FTC) in reviewing and developing appropriate and meaningful measures that meet statutory requirements.
 - o This is important as it sets the bar for how the FTC annually evaluates tolling authority performance, relative to the expectations of the
 - Governor
 - Legislature
 - Traveling public
 - Taxpayers
 - Freight Industry
 - Tourism
 - Agriculture Sector
 - Construction industry and developers
 - o The responsibility of the FTC to perform oversight and monitoring activities of the tolling authorities was established by the Florida Legislature in 2007.
 - o Florida Statutes were amended by HB 985 to include this responsibility.
- Chairman Howse reminded the workgroup that the performance measure objectives will be shared with the FTC as their recommendations.
 - o Performance measures should be:
 - Forward thinking
 - Stretching
 - Meaningful
 - Reportable
 - Understandable
 - o An overarching objective of the FTC is to ensure that our evaluation and reports result in simple, understandable, and meaningful data and information.
- Chairman Howse welcomed Florida Department of Transportation Secretary Kevin J. Thibault to share his thoughts.
- Secretary Thibault stated the Tolling Authority Performance Measures were last revised in 2016.
 - o It is important that the Workgroup identify meaningful and effective performance measures to fulfill the requirements provided by the Legislature while communicating what is important to the Commission and Tolling Authorities across the state.
 - o This is an opportunity to refresh the current performance measures and reevaluate processes to ensure items of importance are being measured. This includes:
 - Measures that apply to the work the Toll Agencies are currently doing and more importantly the work they will be doing in the future.

- Creating measures that reflect how the tolling agencies are moving the needle when it comes to safety, mobility, and innovation.
 - Recognizing Florida is not one size fits all and various regions of the state have very different needs.
- Executive Director Yoder introduced the workgroup members, which include:
 - Richard Burke, Commissioner, Florida Transportation Commission
 - Nicola Liquori, Executive Director, Florida's Turnpike Enterprise
 - Laura Kelley, Executive Director, Central Florida Expressway
 - Joe Waggoner, CEO, Tampa Hillsborough Expressway
 - Van Fuller, Executive Director, Mid-Bay Bridge Authority
 - Javier Rodriguez, Executive Director, Miami Dade Expressway Authority/Greater Miami Expressway Agency
 - Lisa Staes, Associate Director, Center for Urban Transportation Research (CUTR)
 - Dr. Sisinnio Concas, Associate Director, CUTR
 - Stephen L. Reich, Advisor, CUTR
 - Mark Muriello, Director of Policy and Government Affairs, International Bridge, Tunnel, and Turnpike Association
 - Ralph Yoder, Executive Director, Florida Transportation Commission (FTC)
 - Sonya Morris, Assistant Executive Director, FTC
 - Bill Cobb, Special Projects Coordinator, FTC
 - Jason Montgomery, Director of Business Intelligence/Ex Officio, Jacksonville Transportation Authority
- Participating advisors/designees include:
 - Michelle Worley, Senior Toll Analytics Manager, Florida's Turnpike Enterprise
 - Michelle Maikisch, Chief of Staff/Public Affairs Officer, Central Florida Expressway Authority (CFX)
 - Lisa Lumbard, Chief Financial Officer, CFX
 - Jeff Seward, Chief Financial Officer, Tampa-Hillsborough Expressway Authority
 - Marie Schafer, Deputy Executive Director/CFO, Miami Dade Expressway Authority/Greater Miami Expressway Agency
- Each workgroup member represents a unique area in transportation.
- Executive Director Yoder provided history of the Commission's primary functions, which include serving as an oversight body for certain transportation authorities and
 - Monitoring the efficiency, productivity and management of the agencies and authorities created under chapters 343, 348 and 349, F.S.; as well as chapter 2000-411, Laws of Florida.
 - Conducting periodic reviews of each agencies and authority's operations and budget, acquisition of property, management of revenue and bond proceeds, and compliance with acceptable laws and generally acceptable accounting principles.
- Executive Director Yoder explained that the goal is to discuss the current measures and operating indicators to determine if they provide value.
- Chairman Howse mentioned emerging technology and employee retention as examples.
- The next meeting will be on June 2, 2021 at the Turkey Lake Service Plaza followed by a meeting on June 21, 2021 via Microsoft Teams.
- Meetings will be held every two to three weeks.

- Executive Director Yoder reviewed guiding questions for the workgroup to consider between now and the next meeting.
- The lines were opened for public comment, however no public comments were made.