

## **Performance and Production Metrics Review Workgroup Meeting**

**June 25, 2020, 3:00 PM**

### **Meeting Minutes**

- Florida Transportation Commission (FTC) Executive Director Ralph Yoder opened the meeting by asking the workgroup members if they had any changes or objections to the meeting minutes from the June 5<sup>th</sup> and June 11<sup>th</sup> meeting. With no changes, the minutes were approved by consent.
- Executive Director Yoder reminded the group of Governor Ron DeSantis's Transportation Priorities: Improve Safety, Embrace Innovation and Technology, and Reduce Congestion.
- Executive Director Yoder also reminded the group of the Florida Department of Transportation (FDOT) Mission, Vision, and Vital Few.
- Metrics should be congruent and supportive of FDOT's mission and the governor's transportation priorities.
- Executive Director Yoder explained that today's focus is to provide an overview of the workgroups previous meeting discussions and recommendations.

### **Florida Transportation Commission Staff Recommendations**

- Executive Director Yoder presented the FTC staff recommendations based on previous meeting discussions.
- Recommendations include:
  - o Reducing the total number of measures in favor of simple, meaningful measures and objectives
  - o Eliminate secondary measures in favor of focusing on measures that move the needle in each category
  - o Where possible, ensure alignment with the FDOT's Vital Few and FTC area for performance evaluation/goal area
- **Area for Performance Evaluation: Safety**
  - o Eliminate current secondary measure
  - o Conceptual Objective:
    - Achieve Vision Zero by improving safety for all road users
    - Ensure preparation for restoration of essential services following a state/federal declared emergency management event
  - o Conceptual Measure:
    - Rail safety/dynamic envelopes implementation
    - Intersection crashes
    - Bicycle and pedestrian safety
    - Lane departure crashes
    - Construction zone accidents/injuries
    - Time it takes to clear incidents
    - Emergency Management preparation and response

- **Area for Performance Evaluation: Production**
  - Eliminate current primary and secondary measures
  - Conceptual Objective:
    - TBD
  - Conceptual Measure:
    - FTC staff will continue to collaborate with FDOT on new measures
- **Area for Performance Evaluation: Preservation**
  - Keep the following primary measures:
    - The percentage of lane miles on the State Highway System having a Pavement Condition Rating of either good or excellent
    - The percentage of bridge structures on the State Highway System having a condition rating of either excellent or good
    - Achieve a Maintenance Rating of at least 80 on the State Highway System
  - Eliminate the other primary and secondary measures
  - Conceptual Objective:
    - Achieve and maintain excellent transportation asset rating
  - Conceptual Measure:
    - Bridge condition
    - Pavement condition/resurfacing
    - Asset management
    - Interstate, state roads, and turnpike
- **Area for Performance Evaluation: Capacity/Mobility**
  - Keep the following secondary measure:
    - Travel time variability (95<sup>th</sup> Travel Time Index) on Freeways
  - Move the following secondary measure to safety:
    - The average time it takes to clear an incident
  - Eliminate the other primary and secondary measures
  - Conceptual Objective:
    - Deliver a safe transportation system that ensures the mobility of people and goods, enhance economic prosperity, and preserves the quality of our environment and communities
  - Conceptual Measure:
    - Travel time reliability by rural and intercity highways
    - Transportation Systems Management and Operations
- **Area for Performance Evaluation: Finance and Administration**
  - Eliminate all primary and secondary measures
  - Conceptual Objective:
    - TBD
  - Conceptual Measure:
    - Certified forward
    - Fund revisions
    - Roll forward
    - Workforce retention

- **Area for Performance Evaluation: Disadvantage Business Enterprise and Minority Business Enterprise Programs**
  - Keep both primary measures
    - The annual dollar amount of MBE utilization
    - The dollar volume of Disadvantaged Business Enterprise participation as a percentage of all executed Federal/State construction and consulting contracts
  - Conceptual objective
    - Keep current objective
  - Conceptual Measure
    - Keep current measures
    - Include Small Business Enterprise Program
- **Other Key Performance Area: Innovation/Technology**
  - Conceptual Objective:
    - Develop innovative approaches that reduce cost and improve the Florida Transportation System
    - Expansion to all-electronic tolling
    - Support autonomous vehicle projects
  - Conceptual Measure:
    - Integrate innovation/technology within capacity/mobility measure/TSM&O
    - Expand all-electronic tolling
    - Support autonomous vehicle implementation
- **Other Key Performance Area: Environmental**
  - Conceptual Objective:
    - Sustain Florida's natural resources
  - Conceptual Measure:
    - Carbon footprint on facilities
    - Stormwater quality
- **Other Key Performance Area: User Experience/Customer Service**
  - Conceptual Objective:
    - TBD
  - Conceptual Measure:
    - TBD
- **Other Key Performance Area: Permitting**
  - Conceptual Objective:
    - Efficient delivery of services by being responsive
  - Conceptual Measure:
    - TBD
- After the presentation, Executive Director Yoder opened the line up to the workgroup for discussion.

### Workgroup Discussion: Safety

- Ananth Prasad, President, Florida Transportation Builders Association
  - o Would not eliminate any safety measures until we come up with a new measure
  - o Keep the current measure or have a new one in its place
  - o Needs to be within the department's control
  - o Need to have an overall safety measure
  - o Subset of safety- infrastructure related incidents and behavioral related incidents
    - If both are measured, have them as separate measures
- Edward "Eddy" Gonzalez, Vice President, RS&H
  - o Have overall measures now and develop additional measures over the next 12 months
  - o Construction zone injuries
  - o Time to clear an incident
  - o Sometimes an incident cannot be cleared until Florida Highway Patrol investigates
- Ananth Prasad, President, Florida Transportation Builders Association
  - o Road fatalities per x miles traveled
  - o There are less injuries when there are less cars on the road
- Ralph Yoder, Executive Director, Florida Transportation Commission
  - o Will revisit on July 14<sup>th</sup>

### Workgroup Discussion: Production

- Courtney Drummond, Assistant Secretary of Engineering Operations, Florida Department of Transportation
  - o Some of the measures are still applicable and should be kept
    - Construction contract dollars executed as a percentage of the original estimated amount
  - o Construction time and money should be measured by the FTC
    - Affects many other areas as well
- Edward "Eddy" Gonzalez, Vice President, RS&H
  - o Some can be nested within the other performance measures
    - Right of way certification
    - Design production side
  - o Construction time and cost as a primary measure
    - Is the money being used efficiently and effectively?
    - Are the projects being completed on time?
- Dr. Robert Bertini, Executive Director, Center for Urban Transportation Research
  - o Workforce retention
  - o Leadership development?
- Stacy Miller, Assistant Secretary of Finance and Administration, Florida Department of Transportation
  - o Needs to be measurable
- Dr. Robert Bertini, Executive Director, Center for Urban Transportation Research
  - o Do supervisors talk about leadership development during evaluations?

- Ananth Prasad, President, Florida Transportation Builders Association
  - o Keep the following measures:
    - Consultant contract dollars executed as a percentage of the original estimated amount
    - The number of consultant contracts actually executed compared against the number of consultant contracts planned to be executed during the year
    - The construction contract dollars executed as a percentage of the original estimated amount
    - The number of construction contracts actually executed compared against the number planned
  - o Shows stability of the work program

**Workgroup Discussion: Preservation**

- Courtney Drummond, Assistant Secretary of Engineering Operations, Florida Department of Transportation
  - o Keep the following measures:
    - The percentage of bridge structures on the State Highway System having a condition rating of either excellent or good
    - Percent of roadway pavement that is in good order
- Stacy Miller, Assistant Secretary of Finance and Administration, Florida Department of Transportation
  - o Once they (bridges) reach a certain threshold, the department has six years to replace
  - o Consultant acquisition plan and letting plan
  - o Bridge repair projects are included in construction projects

**Workgroup Discussion: Capacity and Mobility**

- Ananth Prasad, President, Florida Transportation Builders Association
  - o Should have a measure for public transportation ridership growth
  - o Year over year growth
- Jason Montgomery, Director of Business Intelligence, Jacksonville Transportation Authority
  - o Agrees that public transportation ridership growth needs to be a measure
  - o Passengers per mile or passengers per hour
  - o Need to measure growth as a percentage
  - o Miles and population vary
  - o Access to the public
- Ralph Yoder, Executive Director, Florida Transportation Commission
  - o Travel time variability
    - Moving forward, need to capture this as a measure

**Workgroup Discussion: Finance and Administration**

- Ralph Yoder, Executive Director, Florida Transportation Commission
  - o Resource utilization from the department as a whole

- Courtney Drummond, Assistant Secretary of Engineering Operations, Florida Department of Transportation
  - o Keep the following measure:
    - Adopt a balanced work program and manage cash within the statutory requirements
      - Ramifications are significant

**Workgroup Discussion: Disadvantage Business Enterprise and Minority Business Enterprise Programs**

- Ananth Prasad, President, Florida Transportation Builders Association
  - o Agrees small businesses should be included

**Workgroup Discussion: User Experience/Customer Service**

- David Genson, Commissioner, District One, Florida Transportation Commission
  - o Measures related to accessibility, reliability, and transparency
    - Example: ADA Compliance
- Ananth Prasad, President, Florida Transportation Builders Association
  - o Permitting should be included in customer service since they are customers
  - o Not sure how to measure innovation and technology
    - Maybe that could be a report instead of a measure

**Workgroup Discussion: Environmental**

- David Genson, Commissioner, District One, Florida Transportation Commission
  - o Recycled materials
  - o Highway right of ways for solar facilities (creates energy to light interchanges)
  - o Many things can be looked at from a sustainability aspect
  - o There needs to be more discussion
- Ralph Yoder, Executive Director, Florida Transportation Commission
  - o Next meeting is July 14<sup>th</sup>
    - Will most likely not be the final meeting

**Public Comment**

- Executive Director Yoder asked for any public comment
- No comments were made