

# FY 2019 TRANSPORTATION AUTHORITY MONITORING AND OVERSIGHT REPORT

JANUARY 21, 2021

# WELCOME & CALL TO ORDER CHAIRMAN RON HOWSE



# FDOT AGENCY UPDATE SECRETARY KEVIN J. THIBAULT





# FY 2019 TRANSPORTATION AUTHORITY MONITORING AND OVERSIGHT REPORT

**EXECUTIVE DIRECTOR RALPH YODER** 

## Commission's Charge

- The 2007 Legislature amended Section 20.23, F.S., expanding the Commission's oversight role
- Monitor the efficiency, productivity, and management of the authorities created under Chapters 343 and 348
- The 2009 Legislature further expanded the Commission's role to include the Jacksonville Transportation Authority created under Chapter 349



### Commission's Charge

- The 2014 Legislature amended Section 20.23, F.S., to monitor the Mid-Bay Bridge Authority
- The 2014 Legislature created the Central Florida Expressway Authority (CFX) under Chapter 348
- Florida's Turnpike System
  - Included in Report since FY 2013



### **Authorities Monitored**

### Established Toll Authorities

- Florida's Turnpike System (Turnpike)
- Central Florida Expressway Authority (CFX)
- Miami-Dade Expressway Authority (MDX)
- Tampa-Hillsborough County Expressway Authority (THEA)
- Mid-Bay Bridge Authority (MBBA)

### Transit Authorities

- Central Florida Regional Transportation Authority (CFRTA / LYNX)
- Jacksonville Transportation Authority (JTA)
- South Florida Regional Transportation Authority (SFRTA / Tri-Rail)
- Tampa Bay Area Regional Transit Authority (TBARTA)



### 2019 Legislative Action

- SB 7068 created the Multi-use Corridors of Regional Economic Significance (M-CORES) Program.
  - The purpose of the program is to revitalize rural communities, encourage job creation, and provide regional connectivity by building three new toll roads:
    - Southwest-Central Florida Connector (Collier County to Polk County)
    - Suncoast Connector (Citrus County to Jefferson County)
    - Northern Turnpike Connector (northern terminus of the Florida Turnpike northwest to the Suncoast Parkway)



### 2019 Legislative Action

- **HB 385** created the Greater Miami Expressway Agency (GMX) and transfers Miami-Dade County Expressway Authority's (MDX) liabilities and assets, including its toll facilities, to GMX.
  - Establishes the governance structure and operational requirements of GMX.
  - Prohibits GMX from increasing toll rates until 2029 and requires a two-thirds vote of GMX's governing body prior to implementing any new toll rate increases
- The bill also creates a monthly toll rebate program for certain SunPass users.



# TOLLING AUTHORITIES FY 19 Performance Measures Review





- ✓ MET 9 PERFORMANCE MEASURE OBJECTIVES
- ✓ OPERATING INDICATORS
  - > FY 19 operating revenues increased \$14.3 million, or 1.4%
    - > Traffic growth
    - Absence of toll suspension losses incurred in prior FY
  - > FY 19 operating expenses increased \$52.7 million, or 13.5%
    - Renewals and replacements
  - FY 19 financing actions
    - > \$300 million bonds issued December 2018
    - > \$224 million bonds issued February 2019





- **✓** OTHER
  - > FY 19 capital assets increased by \$500 million
    - First Coast Expressway Phase 1 completed
    - Widening and improvements of other critical infrastructure
  - Construction of SunTrax test track completed in May 2019





# Nicola Liquori

**Executive Director & CEO** 



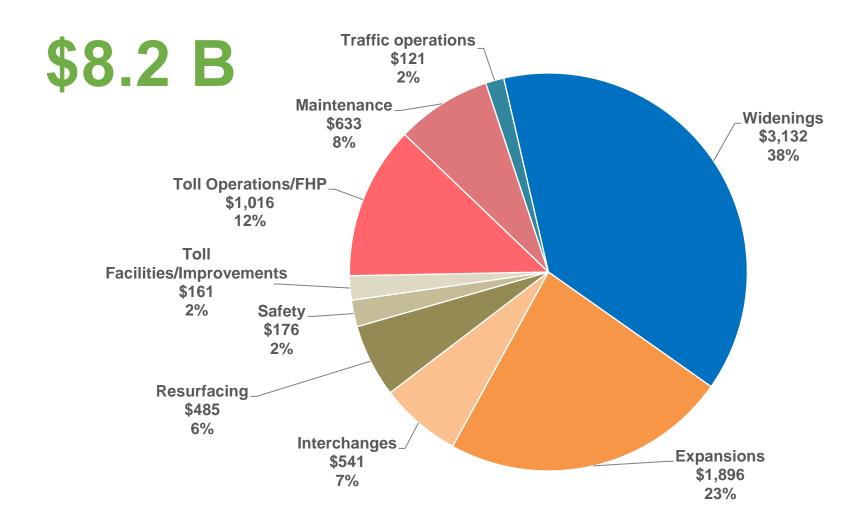


### **Turnpike System Toll Revenues**



Fiscal Year	Toll Revenue (in 000's)	Percentage Change	Actual or Forecast
2018	\$1,017,303	-	Actual
2019	\$1,052,357	3.4%	Actual
2020	\$956,260	-9.1%	Actual
2021	\$894,069	-6.5%	Forecast

# Tentative Work Program (\$M) Current year Plus 5-Year Work Program (FY 2021 - FY 2026)



### **Turnpike System Highlights – FY19**



### Financial

- Toll revenues exceed \$1B
- Net operating margin 59%
- Increase in net position over \$597M
- Debt service coverage over 3.2; ratings AA/AA/Aa2

### Operational

- Toll transactions processed 932M
- Average toll per transaction \$1.13
- Average toll per mile \$0.09 (passenger car)
- 8 out of 10 transactions transponder-based

### Capital

- New alignments (First Coast Expressway; Suncoast Parkway 2)
- Technology investments Safety, AET, SunTrax
- 5-year adopted work program \$8.2B

### **FY2019 Metrics**

- <u>Maintenance Rating Program</u> The Turnpike continues to focus on its maintenance program in order to achieve the target of 90.
- <u>Safety Signing/Striping/Guardrail/Lighting</u> The Turnpike has identified the
  deficient areas/items and is actively working to address each by working with
  asset maintenance and routine maintenance contractors, conducting
  additional surveys and inspections, by modifying contracting processes (such
  as including thermoplastic striping directly within construction jobs), and by
  augmenting contract funding.
- <u>Consultant Contracts</u> metric not met due to the addition of post-design services to 2 contracts and the extension of contracts due to delays resulting from inclement weather (includes Hurricane Irma).

### **Customer Service Goals for 2021**

- Leverage technology
- SunPass
  - Continue to build the brand, promote benefits
  - National interoperability
  - Self-serve features for account management
- TOLL-BY-PLATE
  - Promote benefits of SunPass for account conversion
  - Improve customer service for interagency issues
  - Pursue unpaid balances



Change the state of driving

# THANK YOU





# Nicola Liquori

**Executive Director & CEO** 



### CENTRAL FLORIDA EXPRESSWAY AUTHORITY



- ✓ MET 15 PERFORMANCE MEASURE OBJECTIVES
- ✓ OPERATING INDICATORS
  - > FY 19 operating revenues increased \$23.7 million, or 5.0%
  - > FY 19 operating expenses decreased \$1.0 million or 1.0%
  - > FY 19 financing actions
    - \$221 million bonds issued November 2018
- ✓ December 2018 CFX took operational control of Poinciana Parkway from the Osceola County Expressway Authority

### **CENTRAL FLORIDA EXPRESSWAY AUTHORITY**



## Laura Kelley

**Executive Director** 

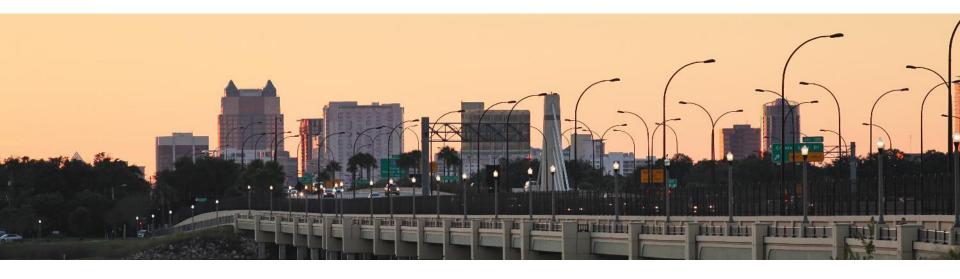






Established in 2014 with an expanded mandate to build and maintain a regional transportation network that connects **Brevard**, **Lake**, **Orange**, **Osceola** and **Seminole** counties.

125 Miles



#### VISION

To provide the region with a world-class, integrated mobility network that drives economic prosperity and quality of life.

#### **MISSION**

To build, operate and maintain a mobility network through accountability, fiscally sound practices and a community focus.

### Putting the Local Community in the Driver's Seat

CFX is one of the few toll agencies in the nation where local elected officials represent the majority of its governing board.



**Buddy Dyer** Mayor of Orlando



Jay Madara



Lake County Representative



Victoria Siplin



Jerry Demings



**Brevard County Representative** 

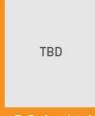




**Curt Smith** 



**Brandon Arrington** 



To Be Appointed



Lee Constantine Osceola County Representative Seminole County Representative



To Be Appointed

### **CFX Governing Board** is comprised of 10 members:

Mayor of Orange County Mayor of the City of Orlando **Brevard County Representative** Lake County Representative **Orange County Representative** Osceola County Representative Seminole County Representative 3 gubernatorial appointees

\*FTE Executive Director non-voting advisor





### **CFX Metric Observations**

#### **FY2019**

- CFX met or exceeded 15 of the 19 performance measure objectives. The objectives not met were:
  - Revenue Variance
  - Toll Collection Expense as a % of Toll Revenue
  - Average Customer Call Wait Time
  - Image Review



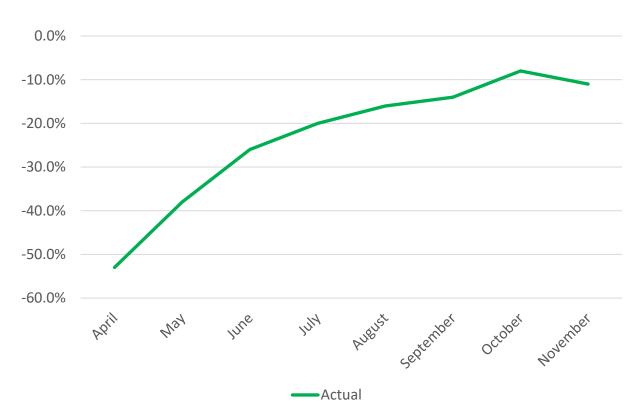
### **COVID-19 Impacts**

- Lowest traffic month: April
- Call center and cash collection adjustments
- Virtual workplace
- Projects accelerated



### **COVID-19 Impacts**

Adjusted Revenue Impact by Month







54 centerline miles of CFX roadways are currently being widened

21 centerline miles to be resurfaced

### **Key Interchange Projects**

SR 528 / SR 436 near Orlando Intl Airport SR 408 / Tampa Ave SR 408 / I-4 Interchange\* 429 / Stoneybrook

#### **Current Expansion Projects**

SR 414 Expressway Extension Lake/Orange County Connector Poinciana Parkway Extension

\*Contribution to FDOT



### Anticipating Mobility as a Service (MaaS)



# Rethinking the Customer Experience: Visitor Toll Pass 2.0

- Introducing the mobile app for seamless reservation and account management
- Installing vending machines at the Orlando International Airport for quick, touchless pickup
- Continuing to save visitors as much as 80% on tolls throughout Florida





VISTTOR TOLL PASS

Nonstop Travel. All Florida Toll Roads

# Rethinking the Customer Experience: Tax Collector Program for Vehicle Registration Holds





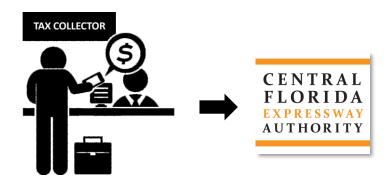






+ 9 other tax collector offices

 Vehicle owners can settle unpaid tolls that have resulted in vehicle registration holds at county tax collector offices





# Rethinking the Customer Experience: Reimagining Infrastructure





- 14 main line toll plazas
- Converting more than 40 lanes





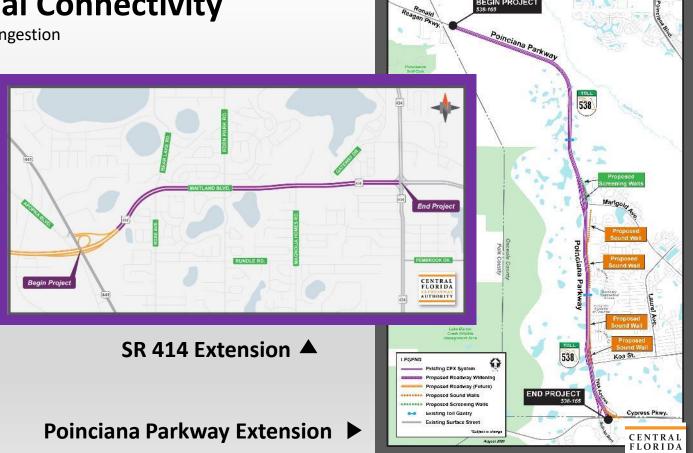
### **Critical Regional Connectivity**

Projects to improve traffic congestion

In coordination with:







AUTHORITY

#### **Innovation Partnerships**

**Advancing Sustainability through Powered** Infrastructure for Roadway Electrification





#### **Lake-Orange County Connector**







#### **CENTRAL FLORIDA EXPRESSWAY AUTHORITY**



### Laura Kelley

**Executive Director** 



#### MIAMI-DADE EXPRESSWAY AUTHORITY



✓ MET 11 OF THE APPLICABLE PERFORMANCE MEASURE OBJECTIVES

#### ✓ OPERATING INDICATORS

- > FY 19 operating revenue decreased \$39.5 million, or 15.6%
  - 6% toll rate reduction (HB 141 2018)
  - Billing delays
- FY 19 operating expenses decreased \$12.8 million, or 32.5%
  - Lower billing costs
- > FY 19 administrative expenses decreased 8.2%
- FY 19 senior debt service coverage 1.82
- Litigation ongoing on HB 385.



#### MIAMI-DADE EXPRESSWAY AUTHORITY



Javier Rodriguez, P.E. Executive Director



#### TAMPA-HILLSBOROUGH COUNTY EXPRESSWAY AUTHORITY



- ✓ MET 17 APPLICABLE PERFORMANCE MEASURE OBJECTIVES
- ✓ OPERATING INDICATORS
  - ➤ Operating revenue increased \$2.5 million, or 2.8%
  - ➤ Operating expenses increased \$3.3 million, or 2.0%
- ✓ FY 19 Progress made on Selmon West Extension
- ✓ FY 19 South Selmon Safety Project began



#### TAMPA-HILLSBOROUGH COUNTY EXPRESSWAY AUTHORITY



## Joe Waggoner

**Executive Director & CEO** 



### Tampa Hillsborough Expressway Authority

### Florida Transportation Commission Update

Mr. Joe Waggoner, Executive Director Mr. Jeff Seward, Director of Finance January 21, 2021



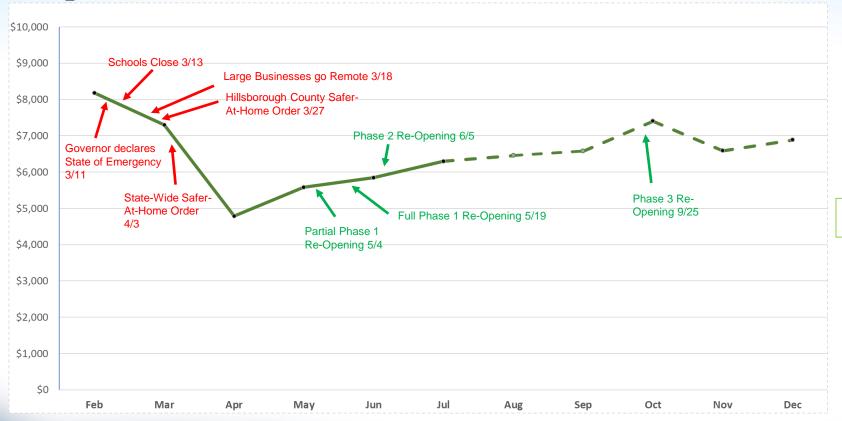


#### **THEA Update**

- ➤ Impact of COVID-19 on traffic, revenue and budget
- ➤ Initiatives and Projects



#### Impact of COVID-19 on Revenue Collections (Actual)(\$000s)

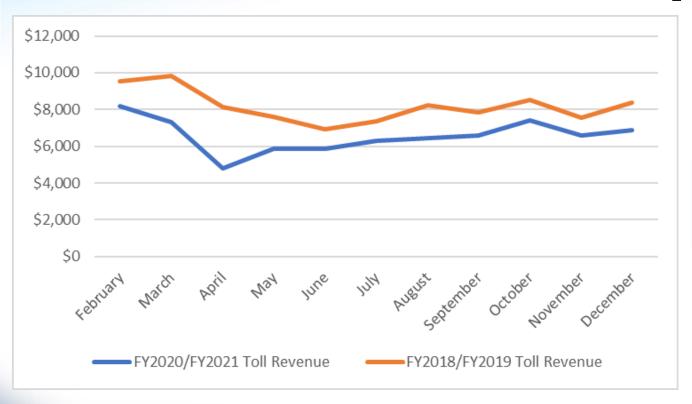


FY2020

FY2021



#### FY2019 to FY2020/21 Actual Revenue Comparison (\$000s)

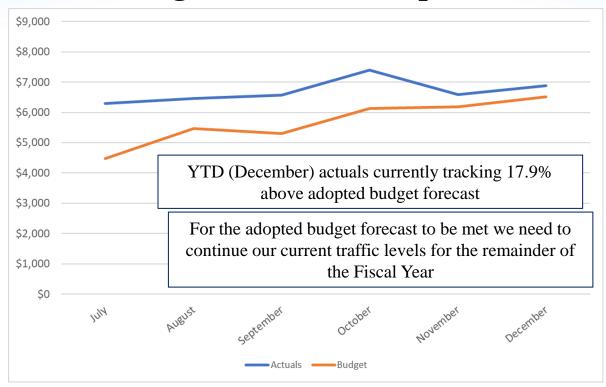


Reduction of over 20% of total toll revenue since on-set of pandemic compared to same period in FY2020/FY2021

Peaked at reduction of 41% of toll revenue in April, leveled out to an average of 15% for the last quarter of CY2020



#### FY2021 Budget to Actual Comparison (\$000s)





#### **Initiatives and Projects**

- ➤ In August/September 2020, THEA successfully priced and closed over \$240,000,000 of bonds via negotiated sale
  - ➤ 2020A Bonds were issued to provide funds to finance the costs of capital improvements supporting our 6-Year Capital Work Program
  - ➤ 2020B Bonds were issued to provide funds to advance refund outstanding 2012 refunding revenue bond
    - ➤ Lowering annual debt service by approximately \$1.2 million from 2022 to 2037
    - ➤ NPV savings of \$32 million
  - ➤ Closed FY2020 with a DSC of 1.94



#### **Initiatives and Projects**

- > FY2021 will showcase the completion and continuation of several major projects:
  - > Selmon West Extension, anticipated opening Summer 2021;
  - ➤ The South Selmon Safety Project, completed January 2021;
  - ➤ Continuation of the successful Connected Vehicle (CV) initiative;
- ➤ Over \$40 million of work awarded since April 2020
- > \$500 million of PD&E projects over the next 6-years;
- ➤ \$1 billion of work program projects over the next 10-years.



#### TAMPA-HILLSBOROUGH COUNTY EXPRESSWAY AUTHORITY



## Joe Waggoner

**Executive Director & CEO** 



#### MID-BAY BRIDGE AUTHORITY



- ✓ MET 12 APPLICABLE PERFORMANCE MEASURE OBJECTIVES
- ✓ FY 19 loss of toll revenue
  - > Toll suspension Hurricane Michael
  - Maintenance and repair issues forced bridge closure and vehicle restrictions
- ✓ FY 19 long term debt incurred
  - > \$5.5 million to replace compromised tendons



#### MID-BAY BRIDGE AUTHORITY



### Van Fuller

**Executive Director** 



#### NORTHWEST FLORIDA TRANSPORTATON CORRIDOR AUTHORITY



February 7, 2020

The Honorable Bill Galvano, President Florida Senate 409 The Capitol 404 S. Monroe Street Tallahassee, Florida 32399-0001

The Honorable Jose Oliva, Speaker Florida House of Representatives 420 The Capitol 402 S. Monroe Street Tallahassee, Florida 32399-0001

Dear President Galvano and Speaker Oliva:

Excerpt from letter to legislative leadership...

On January 14, 2020, the Commission conducted a public meeting, to review and approve the Transportation Authority Monitoring and Oversight, Fiscal Year 2018 Report.

One of the transportation authorities under the Commission's purview is the Northwest Florida Transportation Corridor Authority (NFTCA). As part of the annual review and as a result of actions taken by NFTCA's board and at the request of the board's chairman, the Commission voted unanimously to recommend to the Florida Legislature that the referenced authority be dissolved by legislative action.

By way of this letter, the Commission is making a formal recommendation to the Florida Legislature that such action is needed and prudent.

We trust this recommendation will assist you and your staff as you consider how to address this issue.



#### SANTA ROSA BAY BRIDGE AUTHORITY (GARCON POINT BRIDGE)



- ✓ The Authority does not have any appointed members
  - ✓ D3 District Secretary is an ex-officio member
  - ✓ Absent a quorum, no meetings have been held in quite some time
- ✓ FDOT continues to operate and maintain facility, as required per the terms of the lease purchase agreement
- ✓ FDOT raised tolls in March 2020, per court order





# FY 2019 TRANSPORTATION AUTHORITY MONITORING AND OVERSIGHT REPORT



## APPROVAL OF TOLLING AUTHORITY REPORT

# THE CHAIR WILL ENTERTAIN A MOTION TO ACCEPT THE TOLLING AUTHORITY REPORT AS PRESENTED



## NEW BUSINESS CHAIRMAN RON HOWSE



## EXECUTIVE DIRECTOR UPDATE RALPH YODER



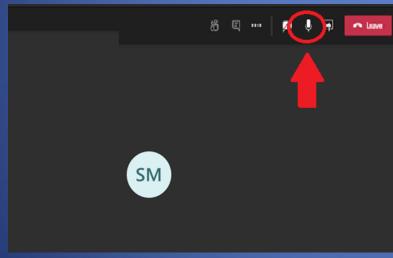
### OTHER ITEMS OF FTC BUSINESS/DISCUSSION

FTC COMMISSIONERS



#### **PUBLIC COMMENT**

## THIS IS A PUBLIC MEETING. PLEASE UNMUTE YOURSELF TO COMMENT.



If you joined via TEAMS

OR

\*6 to unmute from your phone



If you called in



## ADJOURN CHAIRMAN RON HOWSE

