



Florida Transportation Commission

2020 PERFORMANCE AND PRODUCTION METRICS REVIEW WORKGROUP

MEETING #4
June 11, 2020



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Webinar Etiquette



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We ask that public comments be held until the
end of this presentation.



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Today's Agenda

- ✓ Review/Approval on May 27th minutes
- ✓ Update on June 5th minutes
- ✓ Brainstorming Session to identify goals and measures in other key performance areas
- ✓ Follow-up discussion on statutorily required areas of performance (if time permits)
- ✓ Next Steps
- ✓ Adjourn





FTC Performance and Production Metrics Review



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Questions and Discussion





BRAINSTORMING



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FDOT Mission, Vision, and Vital Few



OUR VALUES

One FDOT

We are one agency, one team.

INTEGRITY

We always do what is right.

RESPECT

We value diversity, talent and ideas.

COMMITMENT

We do what we say we are going to do.

TRUST

We are open and fair.

CUSTOMER DRIVEN

We listen to our customers.

OUR MISSION

The department will provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities.

OUR VISION

As one FDOT team, we serve the people of Florida by providing a transportation network that is well planned, supports economic growth, and has the goal of being congestion and fatality free.

VITAL FEW

- Improve Safety
- Enhance Mobility
- Inspire Innovation

Central Office - Tallahassee



Governor Ron DeSantis's Transportation Priorities

Improve
Safety

Embrace
Innovation
and
Technology

Reduce
Congestion



Workgroup objectives for setting goals

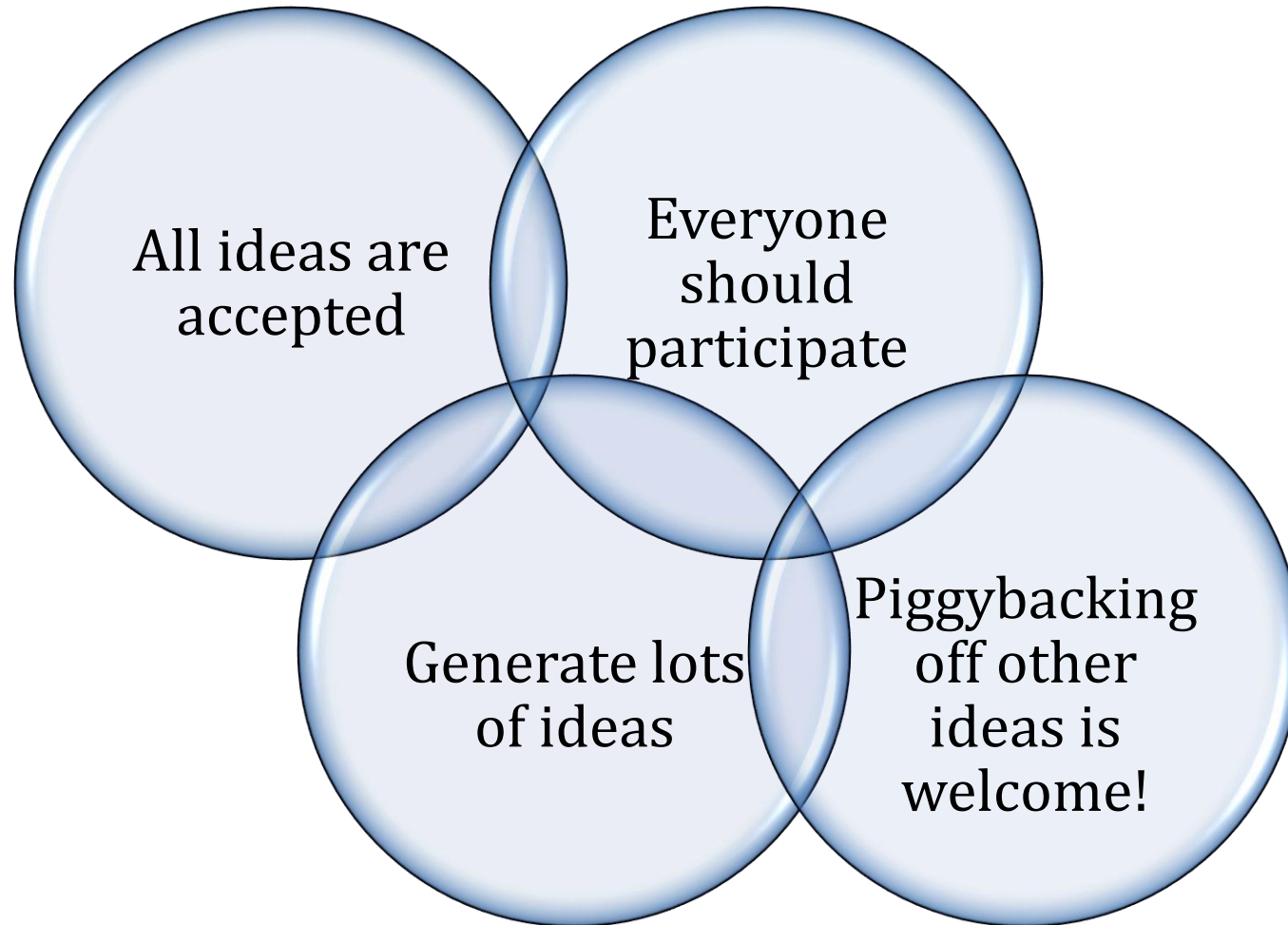


**Moving the
Needle**

- ◆ Establish a clear goal for each Area of Performance Evaluation
- ◆ Establish a measure/metric for each goal
- ◆ Remember, “What gets measured gets managed”



Brainstorming Engagement Practices



Generate Goals and Measures-Other key performance areas



Statutory Authority for Performance Metrics

334.045 Transportation performance and productivity standards; development; measurement; application.—

(1) The Florida Transportation Commission shall develop and adopt measures for evaluating the performance and productivity of the department. The measures **may be both quantitative and qualitative and must**, to the maximum extent practical, **assess those factors that are within the department's control**. The measures must, **at a minimum**, assess performance in the following areas:

- (a) Production;
- (b) Finance and administration;
- (c) Preservation of the current state system;
- (d) Safety of the current state system;



Statutory Authority for Performance Metrics, cont.

334.045 Transportation performance and productivity standards; development; measurement; application.—cont.

- (e) Capacity improvements: highways and all public transportation modes; and
 - (f) Disadvantaged business enterprise and minority business programs.
- (2) The commission shall establish annual performance objectives and standards that can be used to evaluate the department's performance and productivity.
- (3) The commission shall evaluate the department's performance and productivity quarterly, using the measures adopted under this section.
- (4) As soon as is practical after each annual evaluation, the commission shall submit its findings to the Governor and to the legislative transportation and appropriation committees. If the commission finds that the department failed to perform satisfactorily under these measures, the commission must recommend actions to be taken to improve the department's performance.



Generate Goals and Measures-Other key performance areas



Closing discussion and questions



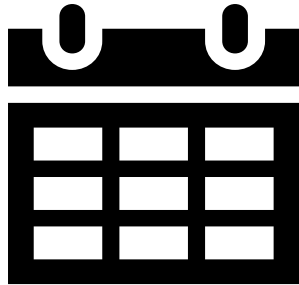


Next Steps and Public Comment



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Next Steps



- ◆ **Brainstorming Session Follow up**
 - ✓ Follow-up Survey
- ◆ **Meetings #5 and #6**
 - ✓ June 25, 2020 at 3:00 p.m. (EST)
 - ✓ July 14, 2020 at 2:30 p.m. (EST)



Questions for consideration...

- ◆ What do the performance measures mean for the workgroup, Florida Transportation Commission, Florida Department of Transportation, Governor, Legislature and Citizens of Florida?
- ◆ In terms of measuring performance and production, what should we do differently? What should we do the same?
- ◆ How can the required areas for performance evaluation be measured and reported?
- ◆ Is the FTC measuring the “right things”?
- ◆ Are there other (or additional) performance evaluation metrics that are more meaningful to measuring the effectiveness of the Department’s mission?
- ◆ Is the current or proposed measure and objective within the control of the Florida Department of Transportation?



Closing Questions?



Public Comments

This is a public meeting. The lines will now be opened for members of the public to make appropriate comments related to this meeting.



Contact us at...



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